

# People 5.2 ft

### Clearing Your Browser Cache for PeopleSoft 9.2/PeopleTools 8.55.19

### Use the correct URLs to access PeopleSoft:

1. Delete your bookmarks for FPROD and/or recreate them. Be sure you are using these URLs:

FPROD: https://fprod.gafirst.usg.edu/

FPROD Self Service: https://fprod-selfservice.gafirst.usg.edu/

2. Clear browser cache to remove invalid URLs from your history (see detailed instructions below).

### How to Clear Browser Cache

ITS recommends that you complete the following steps for all browsers that you have

installed. Best practice is to clear cache once a week.

- 1) Internet Explorer
  - In Internet Explorer, click on the Tools (gear) icon and select Internet Options.
  - On the General Tab, select the Delete button under the Browsing history section.





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• Select the following options:



- Then click the **Delete** button.
- Once all Browsing History has been deleted, close all Internet Explorer browser windows.





### 2) Microsoft Edge

• In the Microsoft Edge browser, go to the three-dot Setting & More icon > Settings.



• Under Clear browsing data, select Choose what to clear.

Settings	ᅯ
Do more with Microsoft Edge – the fast, new browser built for Windows 10	
Change my default	
Choose a theme	
Light	$\sim$
Open Microsoft Edge with	
Start page	$\sim$
Open new tabs with	
Top sites and suggested content	$\sim$
Import favorites and other info	
Import from another browser	
Favorites bar	
Show the favorites bar Off	
Clear browsing data	
Choose what to clear	





• Select the following options and select Clear.







- 3) Firefox
  - Clear Recent History: Ctrl+Shift+Delete
  - Time range to clear: Everything
  - Details: Check all boxes
  - Click on Clear Now

<u>File Edit View History B</u> ookmarks <u>T</u> ools <u>H</u> elp				
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🙆 Most Visited 🗍 Getting Started 🔊 Latest Headlines 📙 From Internet Explorer 📙 ITS 📙 Database_8.53 🗍 Oracle   PeopleSoft Ent				
University System of Georgia Creating A More Educated Georgia				
USG Home Board of Regents	Chancellor USG Institutions Academics Administration External Affa			
GeorgiaFIRST Financials				
► Overview	Iime range to clear: Everything			
Documentation				
Announcements	All history will be cleared.			
Known Issues	This action cannot be undone.			
Releases				
Project Information				
Training	Browsing & Download History      Form & Search History			
GeorgiaFIRST Events	Cookies			
iStrategy/Reporting	☑ Cache			
Budget Issues Committee	V Active Logins			
Support	Pet Site Preferences			
	Insi Clear Now Cancel			





### 4) Chrome

- Clear Browsing Date: Ctrl + H
- Select Clear Browsing Data Button
- Obliterate the following items from: The beginning of time
- Select Clear browsing data button

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G Google	× 🗴 Settings -	Clear browsing ×			
← → C fi	Chrome://settings/	clearBrowserData	[1☆ 1월 🛃 🚺 🗷 🗉		
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Chrome	Settings				
History	services. Learn mor				
Extensions	Use a web serv	Clear browsing data	×		
Settings	Use a predictio search box	Psst! Incognito mode (Ctrl+Shift+N) may come in handy n	next time.		
About	Prefetch resour	Obliterate the following items from: the beginning of time	•		
	Automatically r	Browsing history			
	Protect you an	Download history			
	🔲 Use a web serv	Cookies and other site and plugin data			
	Automatically r	Cached images and files			
	Send a "Do No	Passwords			
		Autofill form data			
	Passwords and for	Hosted app data			
	Enable Autofill	<ul> <li>Content licenses</li> </ul>			
	🕑 Offer to save y				
	Web content	Learn more Clear brow	wsing data Cancel		
	Font size:	Saved content settings and search engines will not be cleared a	and may reflect your		
	Page zoom:	browsing habits.			
	Network				
	Google Chrome is using your computer's system proxy settings to connect to the network.				

### Oracle Certified browser versions

Apple Safari for OS X: Apple Safari for IOS: Google Chrome for Windows: Google Chrome for Android: Microsoft Internet Explorer: Microsoft Edge: Mozilla Firefox: 8.x or later versions
8.0.2 or later versions
58.x or later versions
5.x or later versions
11.x or later versions
25.10586 or later versions
38.x or later versions